

**RMA# :**

## RMA NUMBER REQUEST FORM

**Company Name:**  **Contact:**  **Tel:**  **Fax:**

Item #	Description	qty	serial no.	Invoice #	Inv. date	problem	Rcvd by Date	Remark

### RMA Conditions

(1) Warranties are effective from the date of the original invoice, not from RMA invoice. (2) All warranties will be deemed void if returned products have any physical, electrical, or electrostatic damage. (3) Serial numbers on invoice(s) must match those on returned products. (4) Defective products must be received first before they can be replaced. (5) Returns without an approved RMA number or without freight prepaid will be refused and shipped back at customer's own cost. (6) A flat fee of \$25.00 plus freight will be assessed to Buyer for any claimed defective products where no problem is found. A labor rate of \$65.00 per hour plus parts used for repair and return freight will be charged to Buyer for out-of-warranty products or products defective from misuse, neglect, or improper environment. (7) Jetview Electronics Ltd. reserves the right to refuse any RMA if any of the above conditions are not met. (8) For details, please see our *Terms and Conditions of Sales* on the invoice.

**Customer's Signature:**  **Customer's Name (Please Print):**  **Date:**

### Replacement records

Qty	Item description & Jetview Part #	New serial no.	Comment	Received by customer/Shipping Tracking #	Date